

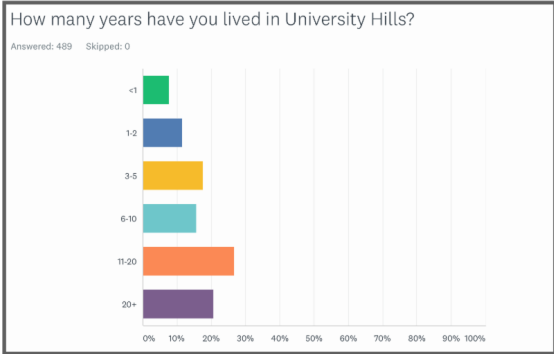


ICHA News Spring 2019

The 2019 University Hills Community Survey Results Are In

An electronic survey was emailed to all University Hills residents in January. The goal of the survey was to gather big picture views about life in University Hills, including the physical elements, the social programs and interactions, household configuration, ICHA management’s performance and building community.

Survey Results

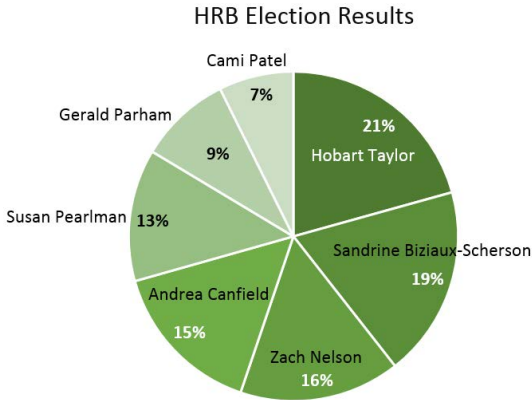


ICHA, along with resident volunteers, developed the survey with input from the Homeowner Representative Board, ICHA Board members, ICHA management, ICHA staff, and University Hills residents.

The survey response rate exceeded expectations, at 489 responses (representing over 20% of the community). In the weeks and months ahead, a more in-depth analysis of the survey results will be translated into newsletter articles identifying trends from the data. Please take a moment to review the survey results.

University Hills Homeowner Representative Board Election Results Are In

The HRB would like to thank all residents who voted in the 2019 University Hills Homeowner Representative Board Election. The new Board will include: Hobart Taylor, Sandrine Biziaux-Scherson, Zach Nelson and Andrea Canfield. Congratulations to all newly elected Board members and nominees.



Mail Delivery in University Hills

Since at least 2015, University Hills residents have expressed concerns about mail theft in the community. More recently, the Homeowners Representative Board (HRB) and various community members have notified ICHA that there is an energetic and wide-ranging conversation happening about installing individual lockable mailboxes at private homes in University Hills. In keeping with a commitment to building community in University Hills, ICHA is providing in this email the best information we have on this topic. ***Please click here for ICHA's letter*** addressing mail delivery in University Hills.

Plan for the Future. It's Time to Think About a Family Trust

To avoid probate, make sure a deed is recorded transferring your property into trust when you execute your family trust. Due to the Ground Sublease, it is also necessary to transfer your ground sublease interest into the family trust.

For more information, contact the ICHA Sales Office at sales@icha.uci.edu or 949-824-7345.

Are You Planning Home or Yard Improvements?

According to ICHA's [Architectural Guidelines](#), no exterior construction, property improvement or landscape alteration may be undertaken in University Hills without the prior approval of the [Homeowner Representative Board](#) or ICHA.

Property Improvement App

Need Info or Community Forms? icha.uci.edu has what you need.

ICHA's Documents, Forms & Explainers page has links to Master Documents/Architectural Review & Approval Process, Lease Documents and Sales and Rental Applications and information. Bookmark it for quick reference.

Documents, Forms & Explainers



EV Charging Station Is Now Open

We are pleased to announce that, as part of our efforts to be a more sustainable community, we have installed a new electric vehicle (EV) charging station at the Santiago Apartments. The dual use station, partially powered by renewable energy, is available to all approved University Hills homeowners and rental residents. If you would like to use this station, **please contact the rental office at 949-824-6254 or rentalhousing@icha.uci.edu**.

Caring for the Community

- Please remove trash/recycling bins from sidewalks, driveways and other areas that are visible from the street.
- We encourage residents to enjoy portable basketball hoops. However, please do not leave them on the street. Portable basketball hoops must be on driveways or stowed elsewhere.
- Teaching your dog to urinate on the mulch in planter areas instead of on shrubs and grasses will help to minimize "burn marks" in the community's common spaces.

Thank you for Being a Good Neighbor



Keys to Amenities

Over time, keys wear out and/or don't work any longer. If you have a key that isn't working in the locks to the pools, tennis courts, dog parks, etc., **please bring your worn out key to Kim Encinas in the ICHA office** and she will exchange it and give you a new one. You can also see Kim if you have your key and need a replacement. New keys cost \$25.00 and will be billed to your monthly assessment account.

Uhills.org Homepage Redesign

You asked for it, and we redesigned it. Uhills.org, University Hills' community website, has a new, more interactive homepage designed by community residents. To improve navigation, we have moved the [home maintenance guide](#) to the front and reorganized the [maintenance contractor referrals](#) (*HRB is seeking volunteers to verify contractor status. Please email HRBChair@uhills.org if you would like to volunteer*). We also added helpful buttons linking to the OC property tax page, City of Irvine, UCI and more. Please send suggestions/feedback to: barbara.correa@icha.uci.edu



Uhills.org

Are you willing to volunteer for community groups & initiatives? Indicate your interests below and we will forward your email to the appropriate group or committee.

OC Goes Solar

Select

Sustainability Committee

Select

Entertainment Committee

Select

Community Website

Select

Welcoming Committee

Select

Community Safety and Diversity Working Group

Select

Narwhals

Select

Architectural

Select

DID YOU KNOW?



Trash Talk

Trash bins at Alturas, Los Trancos, Las Lomas and Santiago apartment properties are for exclusive use by residents of those apartment communities. There have been recent occasions where dumpsters have been overloaded with bulky items. We ask that everyone be thoughtful about disposing of trash properly:

- Do not place any trash on the ground next to the trash bins. Cardboard boxes must be broken down prior to placing in the recycle bins.
- Large, oversized, bulky items should not be placed in the trash bins. Please **contact the Rental Department at 824-6254** to arrange for a special pick-up.
- Homeowners are reminded that Waste Management provides four free curbside pickups for oversized items per year.



Got Insurance?

All University Hills residents are required to carry insurance protecting their home or personal belongings.

Homeowners: Required to carry insurance covering 90% of the value of the home.

Renters: Liability coverage is required and personal property is recommended. Contact the rental department for the required coverage limits.

Condo Owners: HO-6 coverage is recommended.



Street Sweeping Protects the Ocean

Street sweeping is the first line of defense preventing debris and pet waste from traveling to the ocean. **Please move your car off the street every 2nd and 4th Thursday** of the month to allow street sweepers to clean the gutters.



icha.uci.edu

ICHA reserves the right to send to an unsubscribed e-mail certain important communications such as construction notifications or emergencies. The unsubscribed status will be respected for all other ICHA or HRB communications.