



Water and Sewer Service in University Hills

Water and sewer service in University Hills is provided by the University of California, Irvine and billed and tracked by the Irvine Campus Housing Authority (“ICHA”). Due to a quirk of regulation and policy, the Irvine Ranch Water District does not provide water or sewer on the campus of the University of California, Irvine. The water and sewer connections first connect to UC Irvine pipelines before connecting to IRWD pipelines at the campus boundaries. However, IRWD is a valued partner and provides a wealth of information about water conservation, drought-tolerant plants, and rebate programs. You can reach these resources at <http://www.irwd.com/>.

ICHA contracts with a company to read your water meter on a monthly basis. Your reading is included on your monthly ICHA statement. Your water and sewer bill consists of pass-through costs for delivery of water and sewer services from IRWD (at the campus boundary) plus a nominal fee to manage the meter reading and maintenance (\$2.50/month). You pay for water by volume each month as measured on your water meter. Your sewer fee is calculated in a similar fashion per agreements with UC Irvine.

ICHA encourages all residents to sign up for automatic payment of your monthly ICHA statement. You can find out more about automatic payments on the ICHA website at www.icha.uci.edu/Living/helpful-links.php.

Should you require additional information, you can send your requests in writing to ichaacctg@icha.uci.edu.